BABOK® GUIDE V3 – KOMPLETNÍ PŘEHLED (CANONICAL MAP)

STRUKTURA STANDARDU BUSINESS ANALÝZY IIBA® | KAPITOLY 2 AŽ 11

KEY CONCEPTS (CHAPTER 2)

BACCM™ Core Concepts

Change	**Need**	**Solution**
Stakeholder	**Value**	**Context**

Key Terms

- Business Analysis
- Requirement
- Design
- Enterprise
- Organization
- Plan / Risk
- BA Information

Requirements Schema

- **Business Requirement**
- **Stakeholder Requirement**
- **Solution Requirement**
  - Functional
  - Non-Functional
- **Transition Requirement**

Stakeholders

- BA / Customer
- Domain SME
- Impl. SME
- End User
- Ops Support
- Project Manager
- Regulator
- Sponsor
- Supplier / Tester

KNOWLEDGE AREAS (CHAPTERS 3–8)

BA Planning & Monitoring (Ch. 3)

- Plan BA Approach
- Plan Stakeholder Engagement
- Plan BA Governance
- Plan BA Information Management
- Identify BA Performance Improvements

Elicitation & Collaboration (Ch. 4)

- Prepare for Elicitation
- Conduct Elicitation
- Confirm Elicitation Results
- Communicate BA Information
- Manage Stakeholder Collaboration

Req. Life Cycle Mgmt (Ch. 5)

- Trace Requirements
- Maintain Requirements
- Prioritize Requirements
- Assess Requirements Changes
- Approve Requirements

Strategy Analysis (Ch. 6)

- Analyze Current State
- Define Future State
- Assess Risks
- Define Change Strategy

Req. Analysis & Design Def. (Ch. 7)

- Specify and Model Requirements
- Verify Requirements / Validate Req.
- Define Requirements Architecture
- Define Solution Options & Rec. Value

Solution Evaluation (Ch. 8)

- Measure Solution Performance
- Analyze Performance Measures
- Assess Solution & Org Limitations
- Recommend Actions to Increase Value

UNDERLYING COMPETENCIES (CH. 9)

Analytical Thinking & Problem Solving

• Creative Thinking • Decision Making • Learning
• Problem Solving • Systems Thinking • Visual Thinking

Behavioural Characteristics

• Ethics • Personal Accountability • Trustworthiness
• Organization & Time Mgmt • Adaptability

Business Knowledge

• Business Acumen • Industry & Org Knowledge
• Solution & Methodology Knowledge

Communication & Interaction Skills

• Verbal, Non-Verbal & Written Comm. • Listening
• Facilitation • Negotiation • Teamwork • Leadership

Tools & Technology

• Office Productivity Tools • BA Tools & Tech

TECHNIQUES (CHAPTER 10)

50 TECHNIK

10.1 Accept. & Eval. Criteria	10.11 Concept Modelling	10.21 Focus Groups	10.31 Observation	10.41 Scope Modelling
10.2 Backlog Management	10.12 Data Dictionary	10.22 Func. Decomposition	10.32 Org. Modelling	10.42 Sequence Diagrams
10.3 Balanced Scorecard	10.13 Data Flow Diagrams	10.23 Glossary	10.33 Prioritization	10.43 Stakeholder Maps
10.4 Benchmarking & Mkt	10.14 Data Mining	10.24 Interface Analysis	10.34 Process Analysis	10.44 State Modelling
10.5 Brainstorming	10.15 Data Modelling	10.25 Interviews	10.35 Process Modelling	10.45 Survey / Questionnaire
10.6 Business Cap. Analysis	10.16 Decision Analysis	10.26 Item Tracking	10.36 Prototyping	10.46 SWOT Analysis
10.7 Business Cases	10.17 Decision Modelling	10.27 Lessons Learned	10.37 Reviews	10.47 Use Cases & Scenarios
10.8 Business Model Canvas	10.18 Document Analysis	10.28 Metrics and KPIs	10.38 Risk Anal. & Mgmt	10.48 User Stories
10.9 Business Rules Analysis	10.19 Estimation	10.29 Mind Mapping	10.39 Roles & Perm. Matrix	10.49 Vendor Assessment
10.10 Collaborative Games	10.20 Financial Analysis	10.30 Non-Func. Req. Anal.	10.40 Root Cause Analysis	10.50 Workshops

PERSPECTIVES (CHAPTER 11)

Agile Perspective	**Business Intelligence**	**Information Technology**	**Business Architecture**	**Business Process Mgmt**